



*Shouldice Hospital  
Management  
(abridged)*

# Introduction

Thus, Shouldice Hospital is famous for an operation of hernias by means of a particular approach. It is a private hospital which was established in 1945 and the hospital was noted to put emphasis on ensuring that the patients were served efficiently and effectively while trying to avoid high rates of repeat cases among patients. In the case, Shouldice's issues of concern are essentially derived from its strategic growth of the service area and always ensuring the delivery of its services with the highest quality.



# Key Challenges

The first of the issues analysed in the case regards the hospital's throughput constraints. Currently having 89 beds and a staff team of surgeons, Shouldice is capable of admitting only a few number patients in a week. Exploding demand for hospital services creates a problem for the expansion of the scale of the hospital's activities, which may lead to the loss of the quality of services provided and the quality of patient care.



# Case Solution

**Some solutions to these issues are given as follows: The first direction is the development of an existing center, which means that more people can be treated without deteriorating the quality of services.**

**However, this amounts to quite a huge expenditure and a possibility of eradicating the identity of the hospital may be lost.**



# Conclusion

Further the Shouldice Hospital reveals the problem of tough sometime unbearable growth and the need to preserve the quality. When considering an expansion the following points should be taken into account to ensure that the hospital maintain its approach while dealing with the increasing demand.



# RESOURCE

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