



The <u>Shahana Patel</u> case is a strategic management and organizational behavior case solution provided at thecasesolutions.com. This sub-topic covers some of the intricate circumstances that organizations face in management, personnel relations, and organizational performance. Of particular interest, this case is centered on leader response to organizational change, managing internal conflict and communication with the subordinates.





An organisation, particular a large one, always has certain issues relating to its culture and its employees and in the case of this topic, there are certain issues relating to the company's culture that confront the organisation's leader, Shahana Patel. The business environment is rather competitive, and the company performance depends on how well these internal factors have been managed.





The primary conflict of the Shahana Patel storyline is one of securing corporate objectives with those of its workforce. This has created a lack of communication between the management and the team members which results in low morale and productivity. In particular, Patel also has to respond to these challenges without undermining the sustainable business development concept.





