

Moving Beyond a Website

Introduction

The case used in the section "Moving Beyond a Website" is the one available at the casesolutions. com talks about the transition of online business and thus one cannot just have a website and be relevant online anymore. With increasing customer requirements and changing digital environments companies need a broader approach in order to stay agile and competitive.

Challenges Highlighted

The case shows how a majority of business organizations rely on the development and management of a website alone as their overall online strategy. However, with developing technologies and shifting customers' demands, a website is insufficient on its own.

Solutions Offered

The case solution stresses that having a website and being present in social networks is insufficient to increase the business. This can be through use of social media to interact with customers, by creating applications which are easily accessible on the mobile phones and improving on the use of e-commerce to improve on the journey.

Conclusion

Some of the tools may include the social media accounts; the creation of an application is also important in any business if it is to survive in the current technological era. Thereby, a more consistent and reliable digital strategy can help to improve the perspective of customer relations, working on increasing the new generation of users, and ultimately, a company's overall growth.

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This is just a sample partial case solution. Please place the order on the website to order your own originally done case solution.

Resource: Visit thecasesolutions.com for detailed analysis and more case studies.