

BRINGING THE PERUVIAN GOVERNMENT CLOSER TO ITS CONSTITUENTS

INTRODUCTION

The case 'Bringing the Peruvian Government Closer to Its Constituents' discuss the public administration scenario of the Peruvian government and its endeavours to come closer to its people. A combination of decreasing political satisfaction, economic downturn and call for improvement in service delivery prompted the government to undertake some strategic measures to transform the system.

BACKGROUND AND CONTEXT

Politics and economy in Peru have always presented many challenges for the country citizens, including corruption, bureaucracy and lack of access to governmental services. When people got dissatisfied with the government performance, the scale and the variety of requests, demands and expectations from the government grew, this is when the politicians realized that they have to reconnect with the society.

STRATEGIC REFORMS

To enhance citizen's easy access to the government services and increase transparency the government brought digital platforms in the country. Possibly the best thing that has come out of this type of governance is the ability to respond faster, minimize corruption, and also make it easier for the public to transact business with the government.

CONCLUSION

The case of decentralization of the Peruvian government to its people also gives into the competitiveness of governance strategies, relate between government and the people, and contributions of digitization in the public sector. The main case solution of this paper stresses the fact that governments are in a position to improve their services, and establish a better rapport with the public through embracing reform.

RECOMMENDATION

This is just a sample partial case solution. Please place the order on the website to order your own originally done case solution.

Resource: Visit thecasesolutions.com for detailed analysis and more case studies.