

# DARTMOUTH HITCHCOCK MEDICAL CENTER

### INTRODUCTION

Dartmouth-Hitchcock medical center or DHMC is one of the largest and prestigious universities in United States that has been dedicated to the practice of healthcare, education and research in the United States. This case focuses on the issues related to organization and strategy of DHMC, primarily in terms of its organizational model, structure, processes of care delivery, and its financial viability.

# ORGANIZATIONAL STRUCTURE

And this is where DHMC has another weakness which on the contrary can be viewed as one of the critical sources of success – the organizational structure. Eighty percent stated that the institution functions as an academic medical college in which clinical activities cannot be separated from educational processes and scientific exploration.

# FINANCIAL SUSTAINABILITY

Another important area of concern discussed in the case is bias for financial sustainability. Further, due to constant increase in costs of delivering healthcare and pressure from reimbursement agencies, DHMC has no option other than seeking for other sources of income and ways of slicing the costs of delivering its services.

## CONCLUSION

The case solution on Dartmouth-Hitchcock Medical Centeraffords a rich opportunity to explore the challenges of a highly regarded healthcare organization. Amidst care delivery challenges, aspirations of a suitable organizational structure and financial sustainability at DHMC will enable this medical institution to deliver on its mission, improve patient care and contribute to the creation of medical knowledge.

# RECOMMENDATION

This is just a sample partial case solution. Please place the order on the website to order your own originally done case solution.

Resource: Visit <u>thecasesolutions.com</u> for detailed analysis and more case studies.