

Istituto Clinico Humanitas (S4)

Introduction

Istituto Clinico Humanitas (A) presents the analysis of the leading healthcare organization in Italy that has medical, educational, and research activities. The Medical and Technologies Humanitas company is a large clinic that provides its clients with professional, high-quality services in the field of medicine and the use of modern equipment.

Clinico Humanitas

Existing since 1996, Istituto Clinico Humanitas can rightfully be considered one of the best private hospitals in Italy. Affiliated with the Humanitas Group, this centre focuses on medical competence sustained by science and learning.

Key Challenges

The main organizational development issue in the context of Humanitas is how to maintain the consistent level of patient satisfaction rate as the operations' effectiveness is being enhanced?. Some of its goals are to address the concern on health costs, competition and quality care all of which the organization needs a system of coordination to work for both the medical workers and the clientele.

Conclusion

The Istituto Clinico Humanitas (A) is a success story of how innovation and patient centred solutions where healthcare organisations should aim at would look like. Successful operation, improvement of financial health, the company's investment in technology and culture of constancy of improvement make Humanitas a model that each of the healthcare institutions can emulate.

Resource

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