

# VIRGINIA MASON MEDICAL CENTER

#### INTRODUCTION

The analysis of the <u>Virginia Mason Medical Center (VMMC)</u> case presents a deep understanding of how concepts of modern management can be incorporated into healthcare organisations to improve patients' experience as well as organisational performances.

### **OVERVIEW**

A major change initiative that many healthcare organizations experience is the pressures of increased costs, process issues, and quality variation: This case investigates the strategies that Virginia Mason Medical Center in Seattle used to respond to them.

# PROBLEMS ENCOUNTERED

Nevertheless, implementation of VMPS was not devoid of challenges. The staff initially declined by arguing that it was not relevant for implementation in the healthcare industries. Time constraints increased due to strategic reasons such as costs, which made the transition a very large training and process reorganization.

## CONCLUSION

The Virginia Mason Medical Center proves that lean management principles can only be effective in the healthcare industry. It became a good example on how institutions could seek efficiency and excellent in their performances. The detailed points and responses are available with us at the case solutions.com.

## RECOMMENDATION

This case is just a sample partail case solution. Please place the order on the website to order your own originally done case solution.

Resource: Visit <u>thecasesolution.com</u> for detailed analysis and more case studies.