

Introduction

Sociable Labs was a social commerce start up company that was working towards evolving social purchasing transaction retailing systems. The company's technology allowed customers make their purchasing decisions public, so others could also engage in similar buying experiences when encouraged by their friends and peers.





Due to lack of capital Sociable Labs had to distinguish between adopting a strategy involving the development of the products, marketing or acquiring clients. Strategic Options

Conclusion

The critical lesson learnt from the Sociable Labs (C) case is that technology has to support the market needs and that resources have to be managed prudently. Upon adopting these strategies, Sociable Labs will be able to create strategic competitive advantage which can facilitate its sustainable operation and profitability in terms of the social commerce.

Resource

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