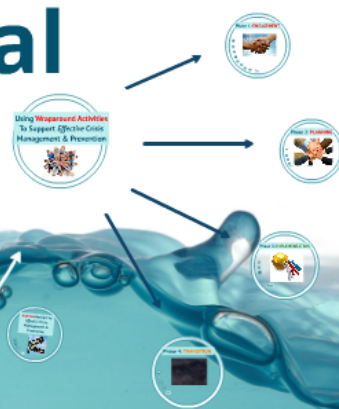


Massachusetts Financial Services (Abridged)

TheCaseSolutions.com



Who We Are!
TheCaseSolutions.com is a leading provider of wraparound services for children, youth, and families. We are a 501(c)(3) non-profit organization.

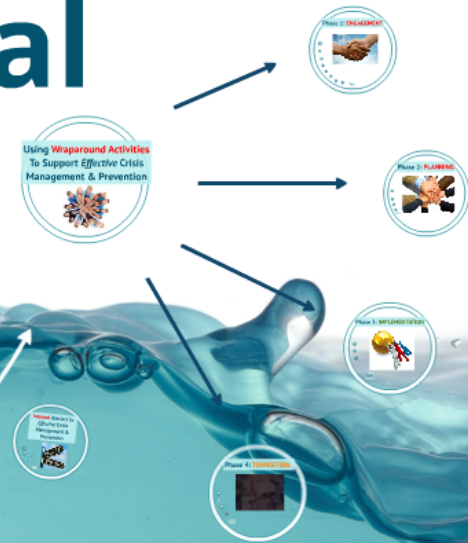
Learning Objectives
After completing this course, you will be able to:



Final Thoughts
Wraparound is a powerful tool for supporting children, youth, and families. It is a process that is ongoing and evolves over time. It is a process that is collaborative and involves all stakeholders. It is a process that is evidence-based and research-supported.



Massachusetts Financial Services (Abridged)



TheCaseSolutions.com

Who We Are!

Deborah Powell, LICM, WSP, PMP® Specialist
Senior Case Specialist - Insurance Claims
Deborah Wilson, PMP, WSP, PMP® Specialist
Senior Case Specialist - Insurance Claims

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Learning Objectives

- Understand the phases of crisis management and how they are implemented.
- Identify the wraparound activities that support crisis management and prevention.
- Understand the importance of communication and collaboration during crisis management.
- Identify the role of wraparound activities in crisis management and prevention.

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Overview of the Wraparound Phases

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How is 'Crisis' Defined?

Final Thoughts

Crisis Management and Prevention are Important During ALL Phases of the Wrap Process
Focus on Strengths, Natural Supports, and Capacity by Resources
and Plans MUST be Ready/Driven and Focus on Sustainable Solutions

Questions?

Who We Are!

Chelsea Prout, LCSW, *Wrap Fidelity Specialist*

San Diego Center for Children - WrapWorks Program

Jordan Miller, IMF, *Wrap Fidelity Specialist*

San Diego Center for Children - WrapWorks Program

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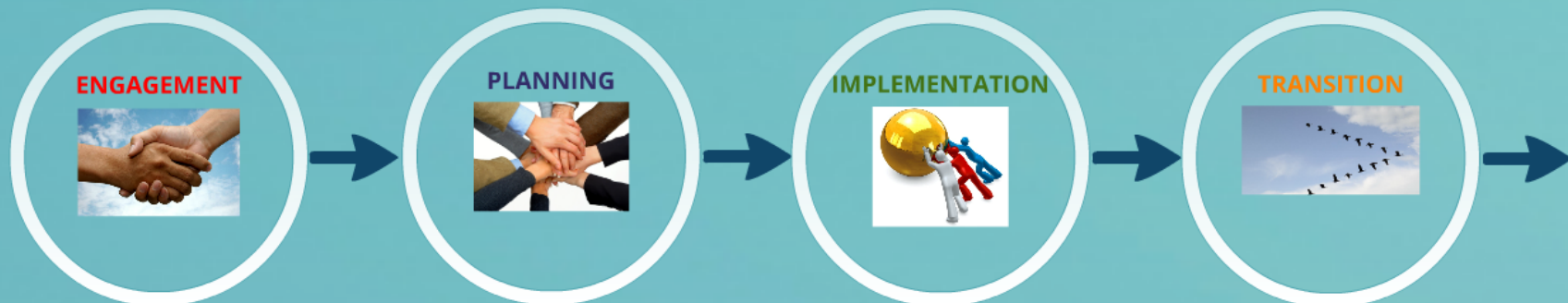


Learning Objectives

- 1.) Understand the impact of individual, agency, and "system" values when defining crisis.
- 2.) Identify the internal and external barriers to engaging Wraparound teams in effective crisis management and prevention.
- 3.) Utilize Wraparound activities to effectively prevent and manage crisis during each phase of the Wraparound process.

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Overview of the Wraparound Phases



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How Is "Crisis" Defined?



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MACRO LEVEL

How do *Systems* define "crisis?"

Child
Welfare

Juvenile
Probation



"Safety"

"Mandated
Reporting"

"Protective
Concerns"

MESO LEVEL

How do **Organizations** define "crisis?"

**Behavioral
Support Services**

"Level of Risk"

Church

"Liability"



*"Clinical
Judgement"*

School

"Agency Policy"

**Outpatient
Clinic**

**Wraparound
Program**

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MICRO LEVEL

How do *Individuals* define "crisis?"

Youth

Parents/
Caregivers

Therapists

Natural

Support Partners

Supports

Partners

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